

## Features



Prepare your business for the future of communications now, with a state-of-the-art Telephony over IP solution from NEC.

### ISDN (Integrated Services Digital Network)

A single digital carrier service for phone, fax and PC enables you to dial in to your extension direct and support voice, data and multimedia applications. ISDN offers calling line identification, MCT (malicious call trace), advice of charge and potential savings on tariffs.

### Least cost routing

This feature can save you thousands on call costs each year by automatically selecting the best and cheapest carrier route available (PSTN, ISDN, Tie Line, etc) for your call, at any time of day.

### Integrated voicemail

Expand your messaging capabilities with accurate, 24-hour messaging services, message indication lights, message delivery and unlimited mailboxes. The live record feature enables conversations to be recorded directly to a mailbox if required.

### Advanced networking capabilities

Seamlessly network with branch offices or remote sites while maintaining the outward perception that you all work from one location. Your business will perform as an efficient, private network with features like calling number/name display, automatic call back, message waiting and call forwarding functioning at all sites.

### Tenant service

Multiple tenants can share the telephone systems, with each tenant restricted by programming to the use of their own operator, extensions and trunks for incoming and outgoing calls. You can even apply different on-hold music and announcements for each tenant.

### Call forwarding to anywhere

The mobile office is a reality. Your extension calls can be forwarded automatically to your mobile phone, pagers, home phone or any other number that you request.

### Integrated contact centre

This function automatically directs incoming calls to one or more groups of agent extensions. When all contact centre agents are busy, waiting callers can alternatively hear pre-defined messages or overflow to voicemail or selected destinations. A real time management system tracks the status of calls and the efficiency of the system. Peripheral application processors allow LAN and Internet connectivity, screen pops, skill based routing, automatic call back and outbound call placement and campaign management.

### Operator console

Make the choice between a fully featured digital operator's console or a PC screen-based integrated console with an integrated directory.

### Voice announcements

Program announcements to direct your incoming calls. An automatic attendant function can advise callers on which digit to dial to access a particular department or service, without operator assistance. Voice guide announcements can also be given when setting or cancelling telephony features.

### Wireless communications

Liberate yourself from your desk. The NEC Wireless Communications Systems is a personal station that offers all of the NEAX functionality. This enables you to rove through your office premises while remaining connected via a wireless mobile network.

Give your data network a voice.

NEAX 2000 IPS Internet Protocol Server

Empowered by Innovation

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NEC's migratory and pure IP solution delivers maximum flexibility and the opportunity for easy, cost effective growth.

NEC's Enterprise Communication Platforms (ECP) provide solutions for all business needs, from traditional telephony to leveraging a single IP network infrastructure to deliver voice, data and video solutions. Whether you are a small business customer or multi-site enterprise organisation with leading edge business communications technology, our ECPs will deliver tangible benefits to your organisation.

## NEAX 2000 IPS Internet Protocol Server



The pressure is on to find a smart communications solution that slashes call costs and delivers a tangible return on investment. Whether your business has remote offices, contact centres or simply handles high volumes of telephone calls, you need a fast and effective solution that generates results.

Telephony over IP (Internet Protocol) is the future of business communications. The benefits of this technology are measurable and real. Not only can you leverage your existing infrastructure and reduce long-term operational costs, you may also experience enhanced network performance and superior communication capabilities.

No matter what stage of development your business is at, you can enjoy the power of the NEAX 2000 IPS today. If you are currently an NEC customer, you can deploy IP capability at any level. In many cases, it is as simple as plug and play. If you are a new customer, you can purchase fully IP-ready NEC Enterprise Communication Platforms (ECP) that leverage existing network infrastructure, to maximise return on existing investments.

Wherever you want to start, implementing an NEC ECP solution delivers you all the benefits of IP telephony, plus the proven reliability of today's leading voice technology.

### So how do you go about selecting the best solution for your business?

The answer is easy with NEC's Telephony over IP server solution. The NEAX 2000 IPS is a state-of-the-art Telephony over IP server that carries the hallmark reliability and performance of all NEC systems. With in-built flexibility to match your company's growth, step by step, the NEAX 2000 IPS is geared for the future of communications.

### Why NEC?

Having brought a wealth of expertise, experience and technology to customers for over 100 years, NEC understands your business needs. The NEAX 2000 IPS integrates all of the features that you expect from a communication system and seamlessly packages them into a new, IP-based environment. The continuity between old and new eliminates the need for retraining user and management skills, and makes the migration from existing systems a breeze.

### Branch out

Give branch offices the power to enjoy features resident on the central PBX such as music-on-hold, telephone set displays, message lights and voicemail.

### Minimise costs

Slash costs associated with network administration and network carrier changes.

### Leverage existing IT investments

Build on existing infrastructure to maximise use of the data platform you already have and lay the foundations for a secure future.

### Be flexible

Add new terminals and applications to the network on a needs basis, and watch your communications network grow with your company.

### Let your staff roam

Introduce a hot-desking culture at the press of a button – employees can access their usual extension profiles wherever they are.

### Boost bandwidth

IP telephony uses compression techniques to make more efficient use of bandwidth, which makes more of your network available for other activities.

Through migrating voice and data communications infrastructure to a single IP network, businesses can increase the reliability and capability of tie-lines and achieve substantial savings, directly impacting their bottom line.